Brand forecast: 12,000 pts/yr
Annual budget: $4.8M

As Designed (Pre-Simvera)

- $7.26M total annual service cost
- 33 FTEs
- $605 cost to serve per patient

Simvera Optimized

- $5.01M total annual service cost
- 23 FTEs
- $417 cost to serve per patient

Results

- $2.25M in potential annual staffing savings
- - 10 FTEs
- - $188 cost to serve per patient
- Same service levels achieved

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